



**TERMS & CONDITIONS**  
**WHOLESALE ACCOUNTS**

ALL INFORMATION PROVIDED WILL  
BE HELD IN STRICT CONFIDENCE

**Customer Service** (Already have an account? Have questions about products, shipping, tracking, pricing?)  
Call 800-473-4888 Monday – Friday 7:30 am – 5:30 pm (Mountain Standard Time)

**Sales Department** (Want to apply for a new wholesale account? Have unique requests? Need International shipping?)  
Call 801-327-0071 or 801-327-0073. We can help you apply for terms, process orders and answer questions.

**Order by Mail, Fax and Email**

You can mail orders to 3937 South 500 West, Salt Lake City, UT 84123, fax orders to 801-268-2629 or Email us at orders@huggermugger.com.

**Payment**

We accept all major Credit Cards (Visa, MasterCard, Discover, American Express) as well as checks or money orders. Checks must clear before the order will be shipped. Call Customer Service at 800-473-4888 for details. Accounts may also apply for a net 30 credit account; please ask for an application.

**Shipping and Handling** (Continental USA)

We proudly use FedEx as our courier. Shipping is based on the weight of the item and current shipping rates. Shipping quotes are for all items sent to one address. Please call Customer Service for a shipping quote, however, please note that delivery dates quoted whether verbally or otherwise are estimates only and shipping dates can not be guaranteed. Please let us know if you require expedited shipping, which may be subject to additional fees.

For shipments outside the continental USA, please phone or email sales (sales@huggermugger.com) for quotes and rates. International clients are responsible for all customs, tariffs and other fees / charges. Prepayment on all International orders is required.

**Gift Certificates**

Gift Certificates are available in denominations of \$10 and up.

**Return Policy**

We take pride in the products we offer and service we provide. Customer satisfaction is important to us, therefore, we offer a 30 day return policy where you may return unused items for exchange, refund or credit within 30 days of purchase. Products must be in new condition with their original packaging. We reserve the right to reject a return that does not meet this criteria including, but not limited to having pet fur or unusual odors. In addition we do not refund shipping and handling charges on original invoices nor return postage. A Return Merchandise Authorization (RMA) number is required for all returns or they will not be accepted.

To acquire an RMA please call Customer Service at 800-473-4888 and ask for an "RMA."

All returns are subject to a 20% restocking fee unless the product was damaged upon receipt, which would then be exchanged at no extra cost.

We do not accept any of the following as returns: open media and books; yoga balls; damaged or missing items; worn garments; oils, lotions or creams; special orders or customized products.

**Backorders**

If a backorder causes your order to be sent in multiple shipments, you will be charged only for the items as they ship. Freight is a one time charge that covers the entire order regardless if the products are shipped separately.

**Custom Orders**

Custom orders may cause a delay in shipping or additional, non-published fees.

**Drop Ship Orders**

Additional drop ship fees may be charged to process shipping for multiple addresses.

**International Orders**

Shipping and handling for international orders varies as we have many distributors throughout the world. Customers are responsible for all tariffs, duties and taxes associated with their orders. Please call Customer Service at 800-473-4888 for specific information.

**Web Pricing**

Prices on our Website are in effect until they are removed from the page unless otherwise noted. Clearance items have limited quantities and specific sizes/colors may no longer be available. In addition, some items shown on our website may not be available for retail sales.

**Billing Terms**

Unless Customer has established an approved credit line, payment is due immediately upon placing the order. For approved credit lines (subject to submission of Wholesale Application, review and approval by Hugger Mugger and signed agreement of our Terms and Conditions), payment terms are net 30 days from the invoice date. Customer agrees that Hugger Mugger may charge, and Customer will pay, interest at one and one-half (1.5%) percent per month on all invoices remaining unpaid after thirty (30) days from date of invoice. Customer agrees to pay all collection costs incurred, including attorney fees and court costs for any collection efforts on outstanding balances. Partial shipments will be billed as they are shipped and are subject to the applicable terms above.

**Important Disclaimers**

All prices appearing in our catalogs or website are subject to change without prior notice.  
We reserve the right to correct typographical and printing errors appearing in our catalogs, printed pricing or website.  
All products are subject to availability and prior sale.  
All drop ship orders are subject to a "drop ship fee" per order.  
All orders are subject to acceptance by Hugger Mugger Yoga Products.  
Returned checks are subject to a service charge and no C.O.D.s are accepted.

Returns are not accepted on: open media and books; yoga balls; damaged or missing items/parts; worn garments; special or custom orders. Additionally, products must be in new condition with original packaging. Returns must be free of odors, pet fur and stains. Creams, oils and lotions are also non-returnable items due to contamination.

*I agree to the above terms and conditions:*

Name: \_\_\_\_\_ Title: \_\_\_\_\_

Signature: \_\_\_\_\_

Please FAX signed application to 801-327-0073



**WHOLESALE APPLICATION**

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**Billing Address**

Company Name \_\_\_\_\_

Street Name \_\_\_\_\_

City, State, Zip \_\_\_\_\_

**Shipping address**

Note: Street address required, NO P.O. BOXES

Delivery Location:  Commercial  Residential

Name \_\_\_\_\_

Street Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

Purchasing Contact: \_\_\_\_\_

Purchasing Phone: \_\_\_\_\_ email: \_\_\_\_\_

Accounting Contact: \_\_\_\_\_

Accounting Phone: \_\_\_\_\_ email: \_\_\_\_\_

Do you currently sell online?

State Resale Tax ID # (if applicable)

Please check the category that best applies to your organization with regard to HMYP

- Studio/Teacher                       Gym                                       Sporting Goods Retail
- Online                                       Recreation Center                       College/University
- Spa     Gift Store                                       Other

We are required by the IRS to get a Taxpayer Identification Number from you. Please fill your **Employer Identification Number (EIN)** or **Social Security Number (SSN)** below and sign the officially worded IRS certification.

Name:  
Fed ID# \_\_\_\_ - \_\_\_\_\_

or SSN \_\_\_\_\_ - \_\_\_\_\_

or Authorized Person

Under penalties of perjury, I certify that:

1. The number shown is my correct taxpayer identification number (or I am waiting for a number to be issued to me), and
2. I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject o backup withholding. (You must cross out this item if you have been notified by the IRS that you are currently subject to backup withholding because of underreporting interest or dividends on your tax return.)

Signature of Authorized Person \_\_\_\_\_ Date: \_\_\_\_\_

Have Questions About Filling Out the Application? Call 800-473-4888 and ask for SALES

Please FAX signed application to 801-327-0073



**WHOLESALE APPLICATION**  
**Credit References**

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You must sign and complete each section of this form to be considered for credit terms. Once we receive favorable responses from your references, we will extend 30-day terms. Until that time, your orders will only be shipped if paid for by credit card. Please make sure that all information requested is completed.

**Your Company Name**

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**Trade Reference:** I authorize release of credit information to Hugger Mugger from:

Name \_\_\_\_\_  
Account # \_\_\_\_\_  
Telephone number (required) \_\_\_\_\_  
Fax number (required) \_\_\_\_\_  
Email address \_\_\_\_\_  
Mailing Address (City, State, Zip) \_\_\_\_\_  
Signature \_\_\_\_\_ Date \_\_\_\_\_

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**Trade Reference:** I authorize release of credit information to Hugger Mugger from:

Name \_\_\_\_\_  
Account # \_\_\_\_\_  
Telephone number (required) \_\_\_\_\_  
Fax number (required) \_\_\_\_\_  
Email address \_\_\_\_\_  
Mailing Address (City, State, Zip) \_\_\_\_\_  
Signature \_\_\_\_\_ Date \_\_\_\_\_

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**Bank Reference:** I authorize release of credit information to Hugger Mugger from:

Name \_\_\_\_\_  
Account # \_\_\_\_\_  
Telephone number (required) \_\_\_\_\_  
Fax number (required) \_\_\_\_\_  
Email address \_\_\_\_\_  
Mailing Address (City, State, Zip) \_\_\_\_\_  
Signature \_\_\_\_\_ Date \_\_\_\_\_

*I authorize any person or consumer reporting agency to furnish Hugger Mugger Yoga Products (Hugger Mugger) or its designee any pertinent credit information in response to a credit inquiry by Hugger Mugger.*

Print Name \_\_\_\_\_  
Signature \_\_\_\_\_  
Title \_\_\_\_\_  
Date \_\_\_\_\_

Have Questions About Filling Out the Application? Call 800-473-4888 and ask for SALES